



BADDA CAS AREA - HARGEISA, SOMALILAND

Tel: +252-2-571283 / Email: info@nhpcsomaliland.org / Website: nhpcsomaliland.org

Cabashada Bukaanka:

1. Hordhac:

Gudida Qaran ee Mihnadlaaysha Caafimaadku waa hay'ad dawladeed oo lagu aasaasay Xeer Lr. 19/2001 oo ah xeer uu ansixiyay Baarlamaanka Somaliland. Shaqada Gudidu waa inay ilaaliso dadwaynaha iyada oo xaqiijinaysa tayada daryeelka caafimaad ee ay bixiyaan mihnadlayaasha caafimaad iyo goobaha adeegyada caafimaadka, iyo sidoo kale inay qiimayso oo kormeerto in machadyada tabobarka caafimaadku ay raacaan halbeegyada u yaal waxbarashada iyo tabobarka caafimaadka.

Sidoo kale, Gudidu waxay u xilsaaran tahay inay fuliso oo ka qaado talaabooyin anshax marined marka loogu shaqaysto mihnad si aan sax ahayn, iyo marka si anshaxa ka soo horjeeda loogu xadgudbo bukaan, iyo sidoo kale xaqiijinta in bukaanku helo xaqa uu u leeyahay adeegyo daryeel caafimaad oo tayo leh.

2. Ujeedada:

In la siiyo bukaanka iyo qoysaskooda hab ay kula soo xidhiidhi karaan Gudida si ay ugu soo gudbiyaan walaac ama cabasho hanaan waafaqsan Xeerka (Xeer Lr. 19/2001), iyo in la xaqiijiyo in talaabo ku haboon laga qaaday cabashada.

3. Habraaca:

1. Cabashooyinka afka ah (Verbal complaints):

Fadlan kala xidhiidh Gudida lambarkan: 252-2-571283

Hadaad doonaysid inaad samayso cabasho afka ah: bixi xogtan soo socota:

- Magaca qofka cabanaya
- Taariikhda cabashada
- Goobta dhacdada
- Nooca cabashada
- Xogta cidda la eedaynayo (magaca qofka iyo/ama magaca goobta, lambarka telefoonka iyo/ama cinwaanka goobta, lambarka diiwaangelinta iyo ruqsadda mihnadlaha caafimaad, goobta adeegga caafimaad iyo machadka tababarka caafimaad)
- Habka aad door bidayso in laguugu soo jawaabo.

2. Cabashooyinka qoran (Written complaints):

Buuxi foomkan hoose, waxaadna keenta xogtan soo socota:

- Magaca qofka cabanaya
- Taariikhda cabashada
- Goobta dhacdada
- Nooca cabashada
- Xogta cidda la eedaynayo (magaca qofka iyo/ama magaca goobta, lambarka telefoonka iyo/ama cinwaanka goobta, lambarka diiwaangelinta iyo ruqsadda mihnadlaha caafimaad, goobta adeegga caafimaad iyo machadka tababarka caafimaad)
- Habka aad door bidayso in laguugu soo jawaabo.

3. Cabashada loo soo gudbiyay xafiiska:

Waxaad sidoo kale soo booqan kartaa xafiiska adiga oo u soo gudbinaya cabashada shaqaalaha xafiiska:

Lambarka telefoonka Gudida: +252-571283

Cinwaanka (email address): info@nhpcsomaliland.org

Xafiiska ayaa kuu cayimi doona balan si loo qaado talaabada xigta.

Foomka Cabashada Bukaanka:

Magaca bukaanka:

Taariikhda cabashada: / /

Taariikhda qofka cabanaya la siiyay adeegga: / /

Xidhiidhka aad la leedahay bukaanka: Ilaaliye (Guardian) Xaas (Spouse) Walaal (Sibling) Ilme aad dhashay Saaxiib Waalid

Iambarka lagaala soo xidhiidhi karo:

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Magalada Aad Degentahay:

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Sababaha Daryeelka Bukaanka, Sababaha Shaqaalaha, Sababaha Mu'asasada (Organizational Factors), Sabaha Caafimaad:

Nooca cabashooyinka (Sax ta khusaysa)

- Tayada dareyeelka
- Maamul
- khidmadda
- khiyaamo (fraud)
- Hawl gudasho la'aan (incompetence)
- Xadgudub mihnadeed (professional misconduct)
- Xadgudub galmo
- Dhaawicid (Impairment)
- Wax kale:
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Dhibaataada (Si kooban u qeex cabashada, sheeg taariikhda iyo dadka ku lugta leh; hadii cabashadu qoran tahay, ku lifaaq nuqullo iyo dhukumentiyada kale ee badhitaarka u ah)

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Magaca/waaxda/goobta laga cabanayo:

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Dhukumentiyada lagu lifaaqay:

1.
2.
3.
4.

Magaca cawdaha:

Saxeexa : _____

Tarikhda: / /